



655 E Millsap Rd.
Fayetteville, AR 72703
Website: www.blackhillsenergy.com

COMPANY PROFILE

Black Hills Energy, is a subsidiary of Black Hills Corp. We follow a tradition of improving life with energy and a vision to be the energy partner of choice. We are a subsidiary of Black Hills Corp. (NYSE: BKH), a growth-oriented, vertically integrated energy company based in Rapid City, South Dakota. Safety is always our first priority. Black Hills Corp.'s 2,900 employees partner to produce results that are improving life with energy. For more information, please visit www.blackhillsenergy.com.

COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT

Safety Policy

Black Hills Energy is committed to providing customers with safe, reliable natural gas service by providing an environment that is free from recognized hazards for employees and customers.

Black Hills Energy employees perform daily proactive tasks to ensure the integrity of its pipeline system. Integrity Management Plans are implemented to further protect zones defined by pipeline regulators as High Consequence Areas. These areas are located near high-pressure natural gas pipelines and can include – but aren't limited to – playgrounds, hospitals, schools, daycares, and retirement and correctional facilities.



Emergency Response

Black Hills Energy has detailed emergency procedures for responding to a natural gas emergency with a priority to protect life first, then property and the environment. Our procedures and abilities to respond to an emergency are exchanged with local emergency officials so that we can engage in mutual assistance to minimize hazards to life or property. To view a list of gas operators and maps of the transmission pipelines in a community, go to the National Pipeline Mapping System web site, www.npms.phmsa.dot.gov. BHE's Emergency contact number is 1-800-694-8989.

Black Hills Energy seeks opportunities to educate the public about natural gas. The company also partners with volunteer fire departments to provide hands-on training exercises for firefighters to practice techniques to effectively extinguish natural gas fueled fires under controlled circumstances.

Public Awareness Program

Black Hills Energy's Public Awareness Program was developed under the guidance of API RP1162 and is intended to educate stakeholder audiences along the geographic areas in which the company has distribution or transmission facilities – this includes customers, affected public along both the distribution and transmission pipelines, local and state emergency response and planning agencies, local public officials and governing councils, and excavators. Educating stakeholders can help prevent pipeline emergencies and can also help recognize, report and respond to a suspected pipeline emergency in a timely manner.

EMERGENCY CONTACT: 1-800-694-8989

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:
Natural Gas 1971 115

ARKANSAS COUNTIES OF OPERATION:

Baxter	Izard
Benton	Johnson
Boone	Lawrence
Carroll	Logan
Clay	Madison
Craighead	Marion
Crawford	Mississippi
Crittenden	Sebastian
Franklin	Stone
Greene	Washington

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

HOW TO GET ADDITIONAL INFORMATION

Additional information is available online.

- Black Hills Energy's home page www.blackhillsenergy.com
- List of natural gas service operators and maps of transmission pipeline systems: www.npms.phmsa.dot.gov
- Excavation practices near underground facilities: www.commongroundalliance.com

